

Job Details

Reporting To:

Director of Family
Services

Salary Range:

Based on Experience

Location:

Downtown Branch
365 Bloor St. E
Suite 1904
Toronto, ON M4W 3L4

Posting Date:

June 18, 2021

Anticipated Start Date:

July 2021

Manager of Family Services

About The Agency

Jewish Family and Child Service is a multi-service, client-centered, family service agency and a Children's Aid Society. We support the healthy development of individuals, children, families, and communities through prevention, protection, counselling, education, and advocacy services, within the context of Jewish values.

About the Role

We are seeking a **Manager of Family Services** who will be responsible for the development, management, support, and leadership of social work staff providing services to clients from our **Downtown Branch**. This is a leadership position within the Agency that is responsible for ensuring service delivery following the Agency's strategic vision. In this position, you will establish strong goals within service areas to inspire others, provide coaching and mentoring to staff, and will establish clear outcomes for service. This is a management position, *due to the current pandemic environment this position is currently working remotely and is occasionally required to work from our offices.*

Responsibilities:

- Lead, manage, and develop a team of social workers with complementary skills with a focus on poverty reduction, adult mental health, woman abuse, general counselling, and community outreach.
- Work with colleagues to develop strategies that support the agency's strategic plan, which includes clear objectives, work plans, and measurable outcomes for Mental Health & Wellness programs, ensures Safety and Security, and Reducing the Effects of Poverty programs.
- Utilize a variety of therapeutic modalities which encompass best practice and an Equity, Diversity, and Inclusion lens.
- Provide clinical supervision to workers on complex cases as required, ensuring they receive the support they need to make effective decisions.
- Ensure that all service delivery is effective, efficient, and responsive through the direct provision of services to clients in line with case management plans.
- Ensure that the best use possible is made of community resources in the formulation of care plans by developing effective connections with other agencies and services.
- Create equity focused, healthy workplace culture that is fair, consistent, and respectful while supporting the creation of an effective employee and leadership team representative of the diversity in the community.
- Work collaboratively with all levels of the organization and the community to create innovative changes to support better outcomes for children, youth, and families.
- Liaise with service partners, funders, Ministry committees, and other program related activities.
- Oversee the implementation and management of program policies, procedures, and standards that are aligned with the Agency's values and standards and adhere to accreditation (COA), current Ministry, and legislative requirements.
- Collaborate in the development of the departmental budget, program development, and implementation.
- Maintain effective budgeting and fiscal management through forecasting and planning
- Perform other duties as assigned

Qualifications:

- Master's Degree in Social Work, or related social services field.
- 5 years directly related experience including management or supervisory experience
- Registered member of OCSWSSW in good standing
- Supervisory and clinical experience within the social service field
- Significant familiarity and experience with the Jewish community and its culture

- Strong clinical skills and experience grounded in best practices, within a client-centered framework
- Experience in program and project management.
- A strong understanding of issues within the community and their impact on client service
- Strong leadership, communication, and interpersonal skills
- Comprehension of French or another language will be considered an asset

If you are interested in applying for this position, please submit your résumé and cover letter.

Jewish Family and Child Service is committed to the principle of equal opportunity in employment and welcomes candidates from diverse backgrounds. Accommodations during all phases of the hire process will be made wherever possible. Please advise us if any accommodations are required.

We thank all applicants for their interest; however, only those considered for an interview will be contacted.

To learn more about Jewish Family and Child Service, please visit: www.jfandcs.com | www.facebook.com/jfandcs